

QUALITY



At Grande Cote Operations SA, we believe that our performance as a mineral sand mining company relies on staying true to our Core Values of Sustainability, Integrity, Teamwork, High Performance and Continuous Improvement.

We aim to supply quality products, which are fully compliant with our customer's agreed specifications.

This aim is defined by applying the following management principles and behaviors:

- *We are committed to complying with, and continuously improving the effectiveness of, the Quality Management System;*
- *We will build mutually profitable relationship with our customers by understanding their needs and listening to their concerns; and,*
- *We will enhance our systematic process research and use of best practice at all levels of our Quality Management System.*